



## Are You Really Ready for PlayCare?

Bliss Boarding Guests are treated to four hours of group play daily with each overnight stay, with Pet Parent approval and successful Entry Evaluation. Extended play hours are also available for Bliss Boarding Guests at special rates. Please read this package of information thoroughly so that you can make an informed decision about whether you and your dog(s) are ready for PlayCare!

During his/her first day as our Guest, we will conduct an entry evaluation with your dog to ensure s/he is a good fit for group play. In the event PlayCare is not the best environment for your dog, we will contact you to recommend activities better suited to your dog's temperament and activity level. If you prefer, you can provide approval in advance for alternate activities for your dog.

Guests who do not participate in group play or alternate activities will be visited throughout the day and taken to our outdoor exercise yard for romps in the grass at no additional charge.



PlayCare provides socialization, exercise and entertainment.



PlayCare reduces separation anxiety – theirs and yours!



PlayCare helps eliminate undesirable and destructive behavior.



When evening comes, Fido will be dog-tired and content to lie quietly at your feet.

### PlayCare Rules & Regulations



Guests must be in good health and free from any condition which could jeopardize other Guests.



We require proof of current (one or three year) Rabies, DHPP (Distemper, Hepatitis, Parainfluenza, Parvovirus), and the Six Month Nasal Bordatella (Kennel Cough) vaccinations for all Guests.



Guests must be four months or older to join our Play Packs. Private play accommodations can be made for puppies younger than four months of age.



We do not permit females in season or intact males over eight months of age in group play.



Guests must be free of fleas. We will provide a flea bath and initial flea preventative treatment at the Parents' expense when fleas are evident.

### Is My Dog a Good Candidate for PlayCare?

Doggie daycare has become a big part of many dogs' lives, allowing them to socialize with other dogs and giving them a fun outlet for their boundless energy. We are firm believers in the mental and physical benefits of daycare, but we also realize that daycare is not the right option for every dog. Daycare can be a very stimulating environment; for some dogs it may be too much stimulation. For this reason, we screen for your dog's suitability as a new Pack Member and recognize that some dogs will be better suited to alternate environments. We will match your dog's personality and play patterns with playmates who share similar preferences. The entry evaluation is similar to a scientific version of doggie dating – we try to match your dog with playmates of like mind, interests, physicality, and social skills.

## **Doggie Health**

Just like kids in daycare, dogs in PlayCare and boarding environments are susceptible to whatever bug is going around. While standard vaccines are excellent in protecting dogs against the most serious diseases like Parvo, Distemper, and Rabies, large gatherings of canines will come up with the occasional case of Bordatella (Kennel Cough) or Giardia. Your dog is at increased risk of catching communicable canine ailments when socializing with other dogs. **While we are diligent in minimizing health and safety risks, Pet Parents must acknowledge a modicum of risk also.**

Bordatella, or Kennel Cough, is the most frequent health issue in doggie daycare and boarding environments. Bordatella is the canine version of the flu that usually manifests as a deep, froggy cough...usually when first waking up or directly after exercising. The cough may be paired with a white foamy mucous. Your dog can catch Bordatella at the dog park, daycare, walking around the neighborhood, or even at your Veterinarian's office. Bordatella is a highly contagious airborne virus and dogs that show no symptoms can spread it. We require the Six Month Nasal Bordatella vaccine as we have found this to be the most successful way to keep outbreaks to a minimum. On the positive, most dogs only get Bordatella once in their lifetime, similar to humans with Chicken Pox.

Giardia is a protozoan parasite that may give your dog bloody diarrhea or bloody vomit. Giardia is most prevalent after it has rained. Giardia can cause severe dehydration and further weaken your dog's ability to fight against the parasite; should you notice these symptoms take your dog to your Veterinarian's office immediately. Coccidia is another water-related parasite with similar, but not as severe, symptoms. Most dogs recover quickly from Giardia and Coccidia with prompt medical attention.

All Guests must be free of fleas and we recommend all dogs be on a routine flea & tick treatment program. If your dog is not currently on a flea and tick program, please begin a program immediately... daycare or no daycare. We will provide a flea bath and initial flea preventative treatment at the Parents' expense when fleas are evident. Guests may not wear flea collars, though, as they can be toxic if bitten or chewed.

Dogs can get worms while inspecting each others' body parts or from direct contact with other dogs' doodies. Our crew is diligent about quickly cleaning dog waste and if we see that a Guest has worms, we will isolate the Guest and contact the Pet Parent to let them know. Once wormed, a dog should stay home for at least a week to give the dead parasites time to work their way out of the dog's system.

When Fido seems to be a bit under the weather, please keep him home and seek Veterinary attention if symptoms persist. It is not fair to expose Fido's playmates or other Guests to potential health issues. Should you need temporary in-home care or boarding at a Veterinary clinic, please call us and we will do our best to assist you. Please help us keep the Play Packs and all of our Guests in tip-top health!

Please note, we reserve the right to refuse service to any Guest exhibiting signs of illness.

## **Smelly, Stinky, Dirty Dogs**

PlayCare is a very active and interactive activity for your dog. We play ball, we rough house, we run, we jump, we catch Frisbees, we swim, and we roll in the grass. Guests wet from swimming are towed off and blow-dried before leaving our care, and all Guests are spritzed with an organic fresh-scent spray before leaving the PlayCare floor in an effort to minimize the Dirty Dog smell. We also offer a full selection of spa and salon services for your convenience, all of which we can schedule during your Beloved's stay with us.

## **Doggie Disagreements and Injuries**

Dog injuries do occur from time to time in PlayCare. Dogs use their teeth like we use our hands; they grab each other by the neck and nibble, steal toys, run, and play with one another. Nicks, scrapes and the occasional puncture bite will happen. We do not permit dominant play or guarding behavior, but fights among dogs still occasionally occur. Our crew is trained to break up fights with in-house tools or distractions (water, marine horn, blow dryer, roped loop, etc.). Discipline is metered out with separation and time-outs from play.

We have never had a serious bite injury - a result of our constant supervision, interaction, and strict temperament screening - and recurring troublemakers are expelled. Dogs do have disagreements, though, and fights happen. Should your dog be involved in a fight or be injured in any way, we will notify you promptly and provide emergency services as needed at our educated discretion.

**Sign Me Up!**

We are committed to providing the safest, cleanest, healthiest and most entertaining environment for your Beloved and we are honored to have your Beloved as our Guest! We love dogs and we love what we do – we are the luckiest people on the planet! We think the many benefits of PlayCare far exceed the potential risks, but you must decide for yourself and for your dog(s) if group play is best for your situation. We implore you to "know thy dog" and help us anticipate and avoid problem behaviors. Welcome to PlayCare at Bliss Boarding!

**CERTIFICATION BY PET PARENT**

I certify that my dog is in good health and I am not aware of any condition that may jeopardize my dog's health or another dog's health in the Bliss Boarding environment.

I understand that if my dog causes damages of any kind to furniture, fixtures or equipment, I am responsible for all costs of repair and/or replacement regardless of the situation or my dog's defense.

I have read and I understand the *ARE YOU REALLY READY FOR PLAYCARE* information sheet. I accept the realities of group dog play and I want my dog to participate in group play while a guest at Bliss Boarding:

AGREE: \_\_\_\_\_ (PP Initials)                      DO NOT AGREE: \_\_\_\_\_ (PP Initials)

I understand that my dog will be temperament tested to ensure s/he is a good fit for group play. Should my dog not meet the requirements for group play, s/he will not be able to participate in group play and alternate activities will be provided as requested by me when approved in advance.

GUEST NAME \_\_\_\_\_

PET PARENT NAME \_\_\_\_\_ DATE SIGNED \_\_\_\_\_

SIGNED \_\_\_\_\_, OWNER & PET PARENT

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STAFF CONFIRMATION \_\_\_\_\_ DATE \_\_\_\_\_

*Bliss Boarding will make every effort to contact you in the event of a medical emergency involving your pet. However, if we should be unable to reach you, we will need formal authorization to request care for your pet on your behalf. Please review the following Animal Medical Power of Attorney and sign below.*

## **ANIMAL MEDICAL POWER OF ATTORNEY**

I, the undersigned owner, hereby designate Bliss Boarding to act as my attorney-in-fact and to act in my name for the emergency medical benefit of my pet upon the terms and conditions outlined below.

**1. Effectiveness.** This Animal Medical Power of Attorney shall become effective in the case of a medical emergency requiring immediate care for my pet during my absence or if deemed necessary to preserve the life or well being of my pet.

**2. Powers.** By the execution of this Animal Medical Power of Attorney, it is my intention that my attorney in-fact shall have authority to make all the emergency health care decisions for my pet to the same extent I would, including but without limitation, the following: to employ and discharge medical personnel; to execute documents; to provide written consents/releases for treatment; to obtain and administer prescribed medications; and to incur reasonable and necessary fees and costs in carrying out the powers and duties under this document that shall be reimbursed by me upon demand.

**3. Indemnification.** I shall hold harmless and indemnify my attorney-in-fact from all liability for acts done in good faith.

## **ASSUMPTION OF RISK, RELEASE AND INDEMNIFICATION**

**1. Assumption of Risk.** I understand and acknowledge that pets can be extremely unpredictable in behavior and while Bliss Boarding performs its services, the chance of injury to my pet is possible. I assume all risks related to Bliss Boarding's services to me and my pet (with the exception of gross negligence of Bliss Boarding), including but not limited to: illness; bodily injury; death; theft; falls; bites; collisions with vehicles; natural disaster; the unavailability of emergency medical care; or the negligence or deliberate acts of third parties.

**2. Release of Liability.** I agree not to sue and to release from liability Bliss Boarding, its officers, owners, agents, employees and other persons or entities involved with the services offered by Bliss Boarding, from all actions, claims or demands for injury, loss or damage regardless of the cause.

**3. Indemnification.** I understand and acknowledge that pets can be extremely unpredictable in behavior and may cause damage to third parties for which Bliss Boarding could be held liable. I agree to bear any and all damages, losses, liabilities, demands and expenses, including legal and professional fees Bliss Boarding may incur as a result of any damage caused by my pet, and I agree to defend, and hold Bliss Boarding harmless from any liability thereon.

IT IS THE INTENTION OF THE PARTIES TO THIS AGREEMENT THAT THE FOREGOING RELEASES SHALL BE EFFECTIVE AS A BAR TO ALL ACTIONS, FEES, DAMAGES, LOSSES, CLAIMS, LIABILITIES, DEMANDS OR DEBTS WHATSOEVER, OF ANY NATURE OR KIND, KNOWN OR UNKNOWN, SUSPECTED OR UNSUSPECTED, ARISING OUT OF THE PERFORMANCE OF EDD'S SERVICES. THE PARTIES TO THIS AGREEMENT EXPRESSLY CONSENT THAT THIS RELEASE SHALL BE GIVEN FULL FORCE AND EFFECT IN ACCORDANCE WITH EACH AND ALL OF ITS EXPRESS TERMS AND PROVISIONS.

I understand that this Agreement contains an Animal Medical Power of Attorney, release of liability and a contract between Bliss Boarding and me and I am signing this agreement of my own free will. If any part of this Agreement is deemed unenforceable, all the parts shall be given full affect to the extent possible. If there is a dispute between the parties relating to this Agreement, the party substantially prevailing will be entitled to recover all costs and expenses of any subsequent proceedings (including trial, appellate, and arbitration proceedings), including the attorney fees incurred therein. This Agreement contains the complete understanding of the parties with respect to the subject matter hereof and supersedes all prior representations and understandings, whether oral or written. This Agreement may be modified only by writing signed by both parties.

**Guest Name** \_\_\_\_\_ **Pet Parent Name** \_\_\_\_\_

**BY (PP/Owner)** \_\_\_\_\_ **By Bliss Boarding** \_\_\_\_\_ **Date** \_\_\_\_\_